

Raincheck policy

A **pro-rated golf raincheck** is a partial credit given to a golfer when weather (usually rain) interrupts their round, and they can't complete all 18 holes. Instead of getting a full raincheck for a new round, the golfer receives **credit based on how many holes they played before stopping, and on the price they paid during check-in that day.**

How it works:

Golf courses usually divide the value of a round (typically 18 holes) into parts. If you have to stop due to rain, they'll issue a **raincheck that reflects the unplayed portion** of your round.

Example: (The Track GC Rates)

Let's say:

- You paid **\$67 (golf with cart MON-THURS)** for 18 holes.
- You only played **9 holes** before a storm made the course unplayable.
- The **pro rated amount would be 50% (half) of \$67, so \$33.50**
- If you used this credit for **9 holes with a cart (MON-THURS) our rate is \$42. There would still be a balance owing of \$8.50.**

Important Notes:

- Each course may have its own raincheck policy—some round to the nearest 3, 6, or 9 holes rather than strict per-hole math.
- You usually have to get the raincheck **before continuing to play** or once the round is officially canceled due to weather.
- **Rainchecks are based on the rate you have paid to play. For instance 18 hole and 9 hole rates are not the same value as well as weekday (Monday-Thursday) vs. weekend (Friday-Sunday, holiday) rates**
- **The value is always pro rated at the amount you originally paid.**
- **Bookings made through VIP Golf are the golfers responsibility to reach out to in regards to issuing refunds and or credits due to inclement weather. The Track GC does not issue rainchecks for third party booking companies.**